

Frequently Asked Questions about the 2019 Grand Design Owners Rally in Indiana

How can I volunteer to help at the Rally? Volunteers are always welcome and are the lifeblood of the Rally. We have a lot of jobs that need to be done during, and after the event. These include setting up and cleaning tables and chairs in the dining room and seminar areas; driving golf cart shuttles; loading buses for tours, and more. Sign up for these opportunities at on-site check-in, or throughout the week at the Rally Host table.

How can I get Full Hook ups? When you register you will be purchasing a ticket for the area you would like to camp in. Your specific site in the area will be assigned when you arrive at the fairgrounds. Each area will have a description of what is offered, i.e. Full Hook Ups (FHU), water, 50/30amp electricity, honey wagon AND there is a size limitation for each area. Much like a concert there will be a limited number of tickets for each area, and when they are gone, they're gone, and you have to pick a different area. See **Addendum A** for the fairground map and the descriptions of each area.

Is "group parking" available? Yes, you must arrive together and have chosen the same camping area during registration. Groups must send an email with the subject line "Group Parking" to elkhartrally2019@gmail.com. The email should contain the number of rigs in your group, the names of those in the group and the camping area that was purchased.

How are sites assigned in each area? Parking and assigning of sites (within YOUR chosen area) is done "rally style" (also known as "hobo style"). "Rally style" parking means that the parking crew assigns each rig a site as they arrive. There will be a large number of rigs arriving in a short amount of time, and rally style parking allows us to get everyone in a site as quickly as possible.

Is there a handicap parking area? Yes, there is handicap RV parking available to registrants possessing and displaying a valid state-issued handicap permit, on a first-come first-served basis. There is limited amount of handicap parking available. Please purchase a ticket for a handicap area and provide your handicap permit number during registration for handicap parking. NOTE. Handicap parking does not guarantee full or 50 amp hook ups.

Is there a honey-wagon pump-out service available? Yes. An independent mobile pump-out service will be available on site. It is highly recommended you arrive with empty holding tanks. Dump tickets, are required for dumping and will be provided free of charge for all non-sewer sites. Tickets will be available at on-site check-in as well as the Rally Host table.

How much electric cord, sewer hose and water hose is necessary to reach the services at the fairgrounds? 40ft of sewer hose, 50ft of water hose and 60-65ft of power cord is required for most sites. While there are RV supplies available in Goshen we are following another large rally and supplies may be limited.

Are power adapters needed? Depending upon your rig and the ticket that you purchased, you may need a 50amp to 30amp power adapter. Please read the ticket descriptions carefully as some sites only have 50amp and in this case you may need a 30amp to 50amp adapter, if you have a 30amp rig.

Where and how do we receive our name badges, agenda and welcome bags? Upon arrival and after your rig is parked, your first job will be to visit the on-site check-in and exchange your E-Ticket AND Parking Designator for your name badge, agenda and welcome bag. You will also sign up for crafts, volunteering and factory tours

at this time. The E-Ticket and Parking Designator are the two documents that you used to enter the fairgrounds AND you should now have your site number handwritten on the Parking Designator.

What is the “E-ticket” and “parking designator”? The E-ticket is your entry ticket and proof of registration for admission upon arrival at fairgrounds. Please print and have it available for presentation to the parking greeters when you first arrive to be parked. The parking designator indicates your selection for campground parking and has a large letter designating your paid selection. Please print and place the parking designator prominently in your driver’s side windshield at arrival so the parking team can identify the correct area and direct you to your site quickly.

Do I have to sign up for seminars or crafts before the rally? Seminars are open to all attendees but may be limited to available seating. Most craft classes are limited and require that you sign-up during the on-site check in. Some craft classes have a small fee to cover supplies.

Are children and grandchildren welcome? Absolutely, children are always welcome at GDRV events.

What is the pet policy? All buildings at the Elkhart County Fairgrounds are pet-free (with the exception of certified service animals in working mode). If your pet is outside, it must be in a carrier, restrained in an appropriate manner and on a short (8-foot or less) leash if being exercised. Please remember to pick up after your pet(s) and dispose of waste properly. Expect the pet policy to be strictly enforced. If you are having GDRV service done inside of your RV, the pet must be crated or removed for the safety of the technicians, as well as to prevent your pet from accidentally escaping from the unit.

How many meals are included? The Rally fee helps to cover four dinners – Tuesday (Potluck), Wednesday, Thursday and Friday – and four breakfasts, Tuesday through Friday.

Do you have meals for special diets – allergies, gluten-free, etc.? Unfortunately, in serving nearly 10,000 meals during the week, we are not able to survey for individual diet needs and prepare special menus.

Do you have reduced-price reservations if we don’t want to have the meals? No, the volume of people and the need to create meal tickets and monitor who does and does not have them is simply not practical. We require that you wear your Rally name badge, which is your ticket to all meals and activities except tours, which require a ticket. Sometimes other public events are being held at the fair grounds and we need to monitor that only GDRV attendees go through the food line.

Is alcohol allowed at the Rally? Alcohol is not sold or provided at any of the events. However, if you are of legal age and are behaving responsibly and courteously, you may have alcohol to consume at your site, or to take to another campsite for consumption. You may also bring wine or another beverage to dinner, and evening programs.

May I bring my scooter, bike, moped, or Segway? Yes, this is highly recommended as vehicle parking is very limited and not available near event buildings.

Will there be courtesy transportation available between the buildings and campground? Yes, transportation will be available from Sunday noon to Friday evening. Monday through Friday hours: 7AM to 9PM – Watch for the 6 six seater golf shuttles running throughout the grounds.

Am I able to rent a golf cart? Yes, there are a limited number of golf carts available for rent. The cost is \$180 for the week and must be reserved and paid for through Eventbrite.

What happens if I have to cancel? We understand that people’s schedules change for a variety of reasons, many out of their control. As a result, we have instituted the following cancellation policy:

Before July 1, the cancellation fee is 10% of registration and tour fees.

From July 1 through July 31, cancellation fee is 20% of registration and tour fees.

On or after August 1, there are no refunds.

How do we register for optional tours at the Rally? You can register for the optional tours when you register for the Rally itself. You can also come back and register for tours later IF THEY'RE STILL AVAILABLE. There are three bus tours available with about 300 seats in total, and they tend to fill up. In addition, this year there will also be an organized Motorcycle Tour! There will be a standby list for the optional tours. There is an additional charge for the optional tours. All optional tours include bus transportation, all admission fees and tips, and any meals as shown in the tour description. See **Addendum B** for excursion details.

If I have tickets for an optional tour and decide not to go, can I get a refund or sell my tickets? We are not able to refund your tickets on optional tours at the event. Near the Rally Host Table there will be a bulletin board where you may post that you are trying to sell or buy tickets for a tour. The transaction is strictly between the seller and the buyer. HOWEVER, please let us know if you've sold tickets so that we can remove the seller's name and add the buyer's name to the tour roster to speed the boarding of buses. Prior to the event, the cancellation policy will apply.

How do we register for factory tours? Is there a charge? Tickets for factory tours will be available during on-site check-in at the fairgrounds. There is no charge for factory tours. Bus transportation is provided.

Is there a rally agenda available? See **Addendum C** for the rally agenda. Please remember, the agenda is subject to change up until the time of the rally.

When does rally parking begin? The rally gates open on Sunday, August 25 at 9am for rally parking. This will allow everyone ample time to get settled, meet your neighbors and get ready for the "First Timer's Orientation" at 3pm (if applicable) and the Ice Cream Social for ALL on Monday at 4pm. The rally's opening ceremony is on Tuesday, August 27 at 9am. **(Rally parking is Sunday and Monday from 9a-5p).**

Can we arrive before Sunday? How do we make reservations? There is a rally before GDRV's and the grounds need to be mowed. No arrivals will be permitted prior to Wednesday, August 21. To make a reservation for arrival between Wednesday and Saturday, August 21-24, please call the Fairgrounds at (574) 533-3247. You will make payment directly to the Fairgrounds for these early nights. When you arrive, please check-in at the Fairground's office and they will call the Parking Crew who will direct you to the area that you selected for the rally. ***Arriving early DOES NOT change the area that you have selected for rally parking. The pre-rally parking crew is available from 10am-4pm, Wednesday, Friday and Saturday. If you park yourself outside of these hours, YOU WILL NEED TO BE REPAKED IN THE CORRECT AREA AND SITE WHEN THE CREW COMES BACK ON DUTY. Thank you in advance for your understanding.***

Can we stay following the Rally? Yes. This is a holiday weekend and some of us choose to remain a few extra days. Please check with the Fairgrounds for availability while at the rally. You will make payment directly to the Fairgrounds for extra nights.

Is there a dump station available? Yes. The fairgrounds has a dump station. The location will be noted on the map. Please notify the Parking Crew if you need to dump prior to being parked. ***It is highly recommended you arrive with empty holding tanks so as not to delay having your rig parked.***

Are there showers on site? Yes, there are showers and restrooms at the facility for attendee use.

Is there a laundry facility on site? No.

Is there propane on site? No

May I attend the Rally in an RV that wasn't built by Grand Design? No. Rally attendees MUST be in an RV built by Grand Design.

Is it true Grand Design will work on my rig at the rally? The answer to this is yes. Grand Design RV along with LCI and other OEM's have many technicians on the grounds during the rally but they DO NOT DROP UNDERBELLIES and they DO NOT DO MAJOR repairs (as in pull slides or change front caps, etc.) During registration, you will have an opportunity to request THREE repairs. Regrettably, changes to your requests are not allowed after July 15. The only exception of course are emergency repairs and recalls.

What do we do in case of inclement weather? The Fairgrounds are equipped with a siren warning system in case of inclement weather. There are three designated storm shelter on the grounds:

- the basement restrooms on the west end of the Community Center, next to the Main Gate on Locust Street
- the Home and Family Arts Building on Maple Street
- the dining room

Please make a point of locating these sites in advance of the unlikely chance of needing them.

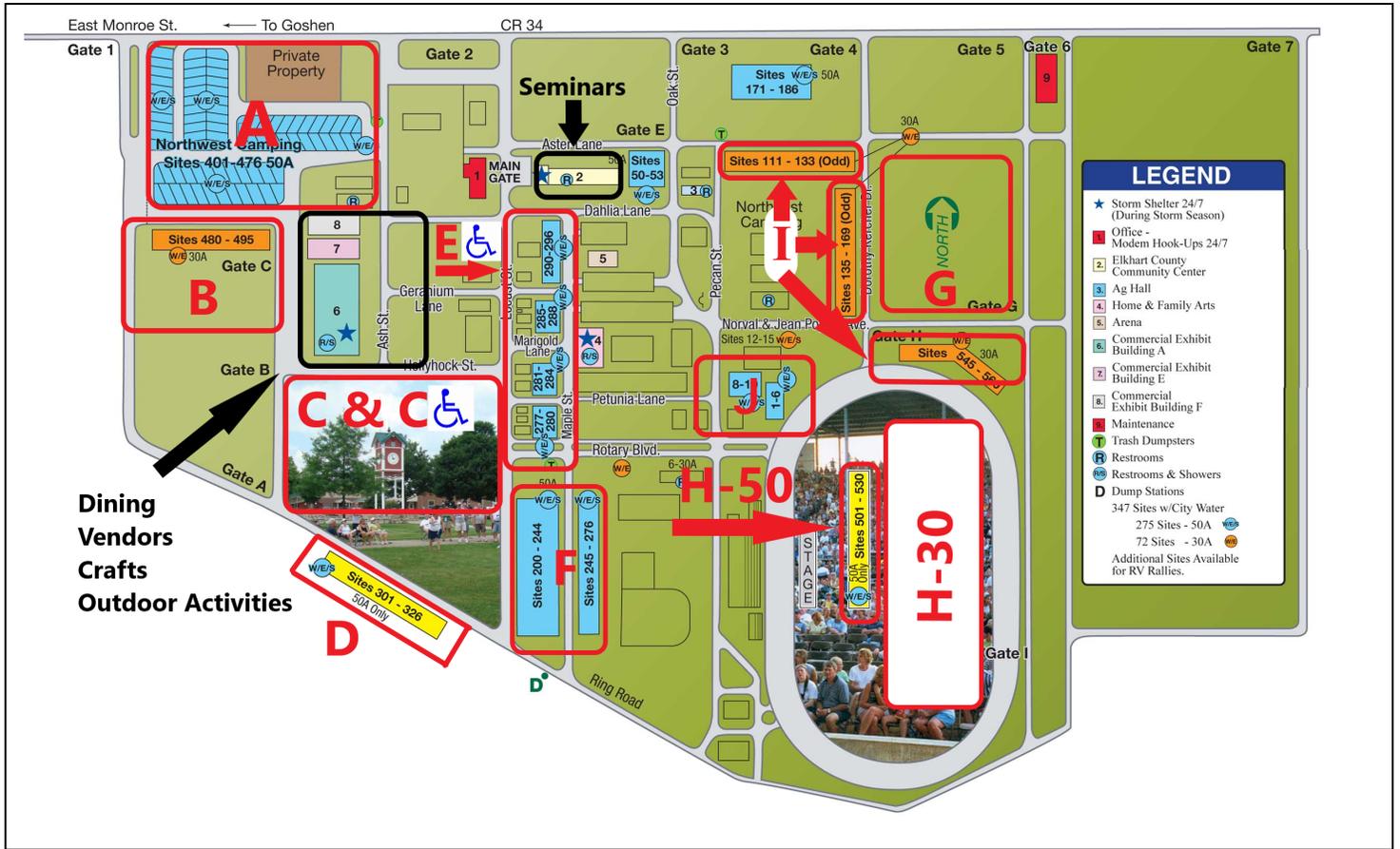
Updated 03/10/19

Addendum A - Parking

Area A

"Area A" can accommodate rigs of all sizes. Sites are full-hookup which include 50 amp & 30 amp, water, and sewage.

Area B	"Area B" is suitable for rigs 35' and under. It is open field parking. Hook-ups include 30 amp ONLY, water, and dump tickets.
Area C	"Area C" can accommodate rigs of all sizes. It is open field parking. Hook-ups include 30 amp ONLY, water, and dump tickets.
Area C (Handicap)	"Area C (Handicap) can accommodate rigs of all sizes. It is open field parking. Hook-ups include 30 amp ONLY, water, and dump tickets. Registrants MUST possess and display a valid state-issued handicap permit.
Area D	"Area D" is suitable for rigs 35' and under. Sites are full-hookup which include 50 amp ONLY, water, and sewage.
Area E (Handicap)	"Area E (Handicap)" is suitable for rigs 35' and under. Sites are full-hookup which include 50 & 30 amp, water, and sewage. Registrants MUST possess and display a valid state-issued handicap permit.
Area F	"Area F" can accommodate rigs of all sizes. Sites are full-hookup which include 50 & 30 amp, water, and sewage.
Area G	"Area G" can accommodate rigs of all sizes. It is open field parking. Hook-ups include 30 amp ONLY, water, and dump tickets.
Area H - 30	"Area H - 30" can accommodate rigs of all sizes. It is open field parking. Hook-ups include 30 amp ONLY, water, and dump tickets.
Area H - 50	"Area H - 50" can accommodate rigs of all sizes. Sites are full-hookup which include 50 amp ONLY, water, and sewage.
Area I	"Area I" can accommodate rigs of all sizes. Hook-ups include 30 amp ONLY, water, and dump tickets.
Area J	"Area J" can accommodate rigs of all sizes. Sites are full-hookup which include 50 amp & 30 amp, water, and sewage.



Addendum B - Tours

Wednesday, 8/28

Amish Brown Bag Tour

9A-4P

Shipshewana and surrounding areas

Round trip bus transportation is provided. Guide for Tour with stops at various "Amish" sites

including Amish Buggy Shop, Quilt Shop, Bakery, E & S Bulk Food Store, and Dutch Country Market. A Thresher's dinner (noon meal) in an Amish home is included with a Q & A session after the meal. You will receive a brown bag with a locally made gift from each stop along your way!

\$65 per person

Maximum of 100 people

Thursday, 8/29

Excursion – Four Winds Casino, South Bend 10A – 5P

Day at the Casino!

Round trip bus transportation provided. We will visit the Four Winds Casino in South Bend where you can enjoy various Gaming and Bingo options by trying your luck at over 1,800 of the latest games. You know you want to match wits with friendly competition at the various gaming tables! Must be 21 years of age and valid government issued identification will be required. You will receive \$15 in Casino Cash and a \$10 Lunch voucher.

Cost: \$15 per person

Maximum of 100 People

Friday, 8/30

Excursion – Motorcycle Ride / Harley Store / Lunch 11A – 3P

Motorcycle Ride with Jerry

Hosted by our own Jerry McCarthy! Bring your motorcycle and join Jerry for a scenic ride through the Indiana & Michigan countryside with a stop at Hamilton Harley Davidson in Sturgis MI for a light lunch of hot dogs and chips. There will be some time to shop and browse there!

No Cost

Maximum of 40 Motorcycles

Excursion – RV Hall of Fame, Vintage Car collections, Lunch, & More 9A-3P

RV Hall of Fame and More!

Round trip bus transportation provided. The first stop is the RV Hall of Fame and museum highlighting the history and evolution of the RV Industry. Next is a visit to an extensive display of Elkhart historical collection including Miles Laboratory memorabilia as well as a Coca Cola Collection. There is also antique store to enjoy! The next stop includes a pizza lunch with dessert catered by the South Side Soda Shop of Goshen. This stop also includes a personal car & Coca Cola collection displayed in a nostalgic 1950's style room complete with jukeboxes playing classic oldies during your visit. The last stop will be another private collection of historic Elk Cars & classic Studebakers, with host being past President of the Studebaker Drivers Club.

\$50 per person

Maximum of 100 people

Addendum C – Rally Agenda

Sunday, August 25:

9:00 – 5:00

Rally Parking & Check-in

Monday August 26:

9:00 – 5:00 Rally Parking & Check-in
3:00 First Timers Orientation
4:00 Ice Cream Social – for all attendees

Tuesday, August 27:

7:30 – 8:45 Breakfast
9:00 – 9:30 Opening Ceremony
9:30 – 11:00 Q&A along with Statements from Don Clark, President of GDRV
11:00 – 4:00 GDRV & Lippert Customer Service Desks Open
OEM Suppliers and Vendor Area Open
GDRV Display Units Open
12:00 Lunch on your own
12:30 – 5:00 Afternoon Seminars
12:45 – 3:30 GDRV Plant Tours
6:00 – 7:00 Potluck
7:00 – 9:00 Bonfire

Wednesday, August 28:

7:30 – 8:45 Breakfast
8:00 – 4:00 GDRV & Lippert Customer Service Desks Open
OEM Suppliers and Vendor Area Open
GDRV Display Units Open
9:00 – 4:00 Amish Brown Bag Tour
9:00 – 10:30 Make & Take/Craft Projects
9:00 – 12:00 Morning Seminars
12:00 Lunch on your own
12:45 – 3:30 GDRV Plant Tours
1:00 – 4:00 Afternoon Seminars
5:00 – 6:00 Wine & Cheese Social
6:00 – 7:00 Italian Dinner
7:00 – 9:00 Fireside Chat with Don

Thursday, August 29:

7:30 – 8:45 Breakfast
8:00 – 4:00 GDRV & Lippert Customer Service Desks Open
OEM Suppliers and Vendor Area Open
GDRV Display Units Open
9:00 – 10:30 Make & Take/Craft Projects
9:00 – 12:15 Morning Seminars
10:00 – 5:00 Casino Tour
10:00 – 2:00 Show & Sell – Rally participants display and sell their handiwork. AMISH BAKE SALE!
12:00 Lunch on your own
12:45 – 3:30 GDRV Plant Tours
1:00 – 4:00 Afternoon Seminars
4:00 Family Picture, followed by Outdoor Games
5:30 – 6:30 Cookout in the Park
7:00 Band at the Park Stage

Friday, August 30:

7:30 – 8:45	Breakfast
8:00 – 12:00	GDRV & Lippert Customer Service Desks Open OEM Suppliers and Vendor Area Open GDRV Display Units Open
9:00 – 3:00	RV Hall of Fame and More! Tour
9:00 – 10:30	Make & Take/Craft Projects
9:00 – 12:15	Morning Seminars
11:00 – 3:00	Motorcycle Ride with Jerry
12:00	Lunch on your own
12:45 – 3:30	GDRV Plant Tours
1:00 – 4:00	Afternoon Seminars
5:30 – 7:30	Farewell Dinner, Door Prizes, Closing Remarks & Recognitions
7:30 - ???	Dancing at the Park Stage

Saturday, August 31:

Safe travels till we meet again!

- *The agenda is subject to change up until the time of the rally.*